

# Denver's Early Childhood Council Strategic Framework January 2019

#### Vision:

Denver is a community where the diverse needs of all young children and their families are supported.

#### **Mission Statement:**

Denver's Early Childhood Council elevates the early childhood field through innovative and inclusive leadership, services, and solutions.

# Statement of Strategic Direction:

Between today and the end of 2025, we will focus our highest level of attention and resources on these five priorities:

- Master messaging to amplify the voices of the early childhood community for deeper impact.
- Leverage Denver Early Childhood Council's expertise, data, and partnerships to inform local and state policy with the goal of accelerating impact and outcomes sector wide.
- Support clear, accessible and innovative career pathways into and within the early childhood profession.
- Sustain and expand our impact on quality by providing support, tools, resources and services to caregivers, teaching professionals and programs that serve children and their families from prenatal to 8 years old.
- Pursue innovative and diverse funding strategies to achieve the Council's goals and to sustain organizational capacity.

# Strategic Goals, Objectives and Strategies (2019-2025)

#### Goal One: Influence Decision Makers and Attract More Financial Resources to the Early Childhood Sector

Objective 1.A: Advocate on behalf of the early childhood field with legislative and rule-making bodies

## Strategies:

- Pursue a focused and responsive policy agenda that promotes improved access, quality, and equity of services for children and families
- Engage in and inform state and local/city-level policy

Objective 1.B: Establish a unified messaging platform for Board, Oversight Council and Staff

# Strategies:

- Staff, Board and Oversight Council are trained on and utilize 'Core Messaging Guide' and printed collateral for external communication and messaging
- Communications plan is accessible and reviewed with Staff, Board and Oversight Council
- Technology solutions for communication platforms are developed, utilized, maintained, and evaluated to support community connections and external messaging of the Council

Objective 1.C: Engage with broader stakeholders to increase awareness and effect change in the early childhood sector

## Strategies:

- Act as a local early childhood subject matter expert, consultant and data resource to a range of community, business and media partners
- Serve as a key supporter and participant within industry-focused advisory groups, committees and partnerships

Goal Two: Develop and deliver innovative and inclusive services to support a flourishing early childhood field

Objective 2.A: Support clear and accessible career pathways into and within the profession

## Strategies:

 Grow a qualified and diverse early childhood teacher workforce through innovative solutions and partnerships  Offer varied professional learning and development opportunities to deepen knowledge, strengthen best practice, and support career growth

Objective 2.B: Identify partners, create opportunities and expand programs to support Family, Friend, and Neighbor care Strategies:

- Pursue and maintain partnerships to deploy financial resources towards supporting healthy, safe, and quality care environments
- Broaden reach and make more programs inclusive and accessible for family, friends and neighbor care providers.

Objective 2.C: Provide inclusive and responsive services to at least 70% of licensed child care programs/providers to support the quality and equitable access of care for children and families

#### Strategies:

- Quality initiatives resources are awarded, and fund utilization is tracked with quality metrics
- Provide technical assistance and quality navigation to support programs' utilization of quality resources in alignment with best practice and quality standards
- Licensed child care providers are introduced to the role of the Council, resources and relevant engagement opportunities

Objective 2.D: Operate and enhance the ecConnect/SugarCRM data platforms to support the delivery of innovative services, program monitoring and compliance

## Strategies:

- Develop, grow, and maintain technology systems to support accessible resources, opportunities, and career path navigation
- Create new data partnerships and integration opportunities to achieve alignment in user experience and information across the early childhood sector
- Operate and enhance the ecConnect/SugarCRM data platforms to support the delivery of innovative services, program monitoring, and compliance

Objective 2.E: Collaborate with Family Resource Centers, Home Visitation Programs and other community resource partners and events

 Participate in events and coordinate with community resource partners to increase awareness around early child development and services for children and their families  Convene systemic partners to coordinate services, align data, engage in peer learning, and disseminate best practices/updates

## Goal Three: Leverage and Develop Board, Oversight Council and Staff Skills

Objective 3.A: Ensure effective governance and adaptive leadership capacity within the organization

#### Strategies:

- Maximize effectiveness of Board and Oversight Council communication tools
- Recruit, develop, and engage the talent necessary to fulfill the Council's mission

Objective 3.B: Invest in staff development to support a high-performance culture of learning and inclusiveness

#### Strategies:

- Develop staff skills and a culture that values staff learning and growth
- Cultivate diversity, inclusion and culturally sustaining practices at every level of the organization
- Recruit, develop, and engage the talent necessary to fulfill the Council's mission

Objective 3.C: Develop and maintain effective people and talent management tools to appropriately support staff

## Strategies:

- Develop and implement appropriate processes, procedures and mentoring support for internal staff
- Identify and implement a robust and suitable human resource information system (HRIS)

# Goal Four: Develop internal technology systems and practices to ensure organizational strength and efficiency

Objective 4.A: Upgrade data systems and infrastructure critical to ongoing internal operations and programs

## Strategies:

- Implement a robust and suitable financial accounting system
- Implement cloud-based storage, back-up and operational systems to support internal processes and compliance
- Develop and implement a comprehensive data and ecConnect/Sugar system plan

Objective 4.B: Establish effective data collection, evaluation, and quality assurance systems and practices

#### Strategies:

- Pursue capacity development opportunities and improve data systems, policies, and procedures to ensure efficient, effective, and accurate outputs
- Operationalize data reporting, collection and ongoing evaluation

Objective 4.C: Assess and develop long-term internal financial leadership and management

#### Strategies:

- Target recruitment strategies for Board and committees to ensure strong representation of financial management expertise and experience
- Seek external assistance and supports to develop a long-term financial management plan

## Goal Five: Continue diversification of funding sources to ensure financial sustainability

Objective 5.A: Identify financial resources to support under-resourced operations or new programmatic initiatives

## Strategies:

- Investigate and target program funding to fill service gaps identified
- Identify and pursue unrestricted funding to support general operating needs for the organization

Objective 5.B: Investigate and establish new revenue streams and sources of earned revenue

## Strategies:

- Investigate and target flexible revenue streams that support nimble, data-driven management and resource development
- Develop and deploy ecConnect marketplaces with related pricing structure and long-term sustainability plans
- Develop internal capacity to provide technical assistance and consulting

Objective 5.C: Grow individual donor base and cultivate new relationships with corporations and foundation partners

# Strategies:

- Engage potential new funders to support strategic direction
- Cultivate new and existing individual and corporate donors